



**Angus Housing Association Scrutiny Group Dundee Members
Meeting on Tuesday 29th April 2025 1pm – 2.30pm at Dundee Office,
Ormiston Crescent**

In attendance

Angus Housing Association:

Diana Finnie, Tenant Engagement Assistant (TEA)

Tenant Representatives:

B Morris

Apologies:

S Eltkhash

B Abudagaga

1. Welcome and apologies

TEA welcomed B Morris and apologies noted from S Eltkhash and B Abudagaga

2. Reflection on what the group have achieved

TEA handed out a copy of the groups scrutiny journey so far which detailed the session plans and feedback and recommendations from the 4 sessions held so far.

The TEA explained that the recommendations from the session that was held in January about the standards for letting void properties had been passed to Kevin Lynch and John McGee as the Void Management Policy is up for review on 14th May. The TEA to send a copy of the policy after this has been to the Service Delivery Sub meeting. The group can discuss this and add any comments/suggestions to be passed onto Kevin and John after the 14th May as the policy can be updated at any time.

3. Next steps for the group

The group were given a calendar of upcoming monthly meetings until November and were asked what they would like to discuss in these meetings.

There was a lot of discussion around Estate Walkabouts which are being held from May to August 2025 in different areas across Dundee and Angus. The TEA explained about Rate Your Estate which involves tenants giving us feedback about the area in which they live.

The group were asked if they thought this would be a good idea and agreed it was. The TEA handed out a list of the Estate Walkabouts and agreed to send a copy of a feedback sheet for tenants to record their views and this would be brought to future meetings to discuss and agree any actions and recommendations.

The TEA to send out a copy of what the Housing Officers and Maintenance Officers use for their walkabout recording.

Some other areas for future meetings include discussing the tenancy pack for new tenants, what goes into this, does it need updated?

The TEA advised that we would be completing another Tenant Satisfaction Survey (the last one was 2022) and would like the groups views on the action plan from this. This details what tenants told us and what we did. We are also putting together a video of this to put onto our social media. You Said, We Did, What Next.

4. AOCB

Due to the low take up in Dundee it was asked if they would like to continue to meet up monthly and it was agreed yes.

5. Date of next sessions

Dundee – 20th May (1pm to 2.30pm, Ormiston Crescent, Dundee)

Angus – 22nd May (2pm to 3.30pm, Russell Square, Arbroath)